

# TENANT SERVICES ANNUAL REPORT

2021/  
2022



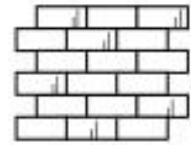
Total  
income

£21,917,268.69

Rent  
collection rate



Number of  
evictions



21

Number of new  
properties built

770

Number of  
independent  
living units



409

Number of  
new tenancies



Kitchens &  
Bathrooms

£78,070

Central  
Heating Systems

£116,000



Doors

£393,122



Disabled  
Adaptations

£116,751

Windows  
£389,515



Roofing and  
external works  
£3,467,251



We attended  
10,504 repairs of  
which 1,090 were  
emergencies



Properties with  
a valid gas  
certificate

99.97%

Stock  
Condition  
surveys  
undertaken

299

Number of  
households  
on the  
waiting list

3,961

Number of homes  
sold right to buy

10