

## Social Housing Decarbonisation Fund Privacy Notice

This notice sets out how Stroud District Council will use your personal data, and your rights. It is made under Articles 13 and/or 14 of the UK General Data Protection Regulation (**UK GDPR**). This notice relates to data collected under the Social Housing Decarbonisation Fund scheme (**SHDF**) operated by Stroud District Council and run by the department of Business, Energy and Industrial Strategy (BEIS). For further information on how BEIS uses your personal data, please see BEIS' SHDF Privacy Notice (Available [here](#)).

### What personal data do we hold?

In order to deliver energy efficiency improvements, it is necessary for us to collect and hold personal information.

If you are a **tenant**, we will process the following personal data:

- Basic personal information such as your name, address, telephone number and email address for arranging works
- Details about the works installed at the property, including size, type and cost
- Household income and any other scheme eligibility information
- Expected energy, carbon and cost savings expected from the works
- Your name and preferred means of contact if you'd like to take part in BEIS' scheme evaluation (optional)

If you are an **installer**, we will process the following personal data:

- Your name and preferred means of contact for arranging the works
- Relevant accreditation and registration information
- Business contact address
- Details of SHDF installations you delivered (including location)
- The number of employees in your organisation
- Your name and preferred means of contact if you'd like to take part in BEIS' scheme evaluation (optional)

If you are a **delivery partner** in a project, we will process the following personal data:

- Your name, role, and professional contact details

### How will we use the Information we hold about you?

We collect information about you (where applicable):

- To support the delivery and administration of energy efficiency schemes. This may require linking of your data to other datasets held by BEIS and other government departments
- With your consent, to invite you to take part in scheme evaluation

### What is the legal basis for us to process your data?

We process your information as above because it is necessary for compliance with legal obligations under the UK General Data Protection Regulations to which we are subject. Some processing will be necessary to perform tasks carried out in the public interest or in the exercise of official authority vested in us. Other processing will be necessary for the performance of our contractual obligations, e.g. under any tenancy or lease. Our legal bases for processing your personal data are:

- (a) Consent: Use of your personal data to contact you to take part in further research will be subject to your consent.
- (b) Contract: If you are a tenant of Stroud District Council this project may form part of our planned maintenance activities noted in your tenancy agreement. Otherwise this basis does not apply.
- (c) Public task: Processing is necessary for the performance of a task carried out in the public interest. The data will be processed and shared with BEIS to support a detailed evaluation of the overall scheme, including the types of properties, households and measures delivered through the SHDF Demonstrator, in order to ensure use of public funds has delivered value for money, and realised intended benefits, including to inform policy making in the fields of energy efficiency, fuel poverty, and health.

BEIS process data necessary for the performance of tasks in the public interest to deliver SHDF. The data will support a detailed evaluation of the overall scheme, including the types of properties, households and measures delivered through the SHDF, in order to ensure use of public funds has delivered value for money, and realised intended benefits, including to inform policy making in the fields of energy efficiency, fuel poverty, and health. It will also support BEIS' functions relating to carbon reductions under the Climate Change Act 2008. Your data may also be used for statistical, research and fraud prevention purposes.

BEIS will be conducting an evaluation of the Scheme. This may include you being contacted to take part in further research. Use of your personal data to contact you to take part in further evaluation research will be subject to your consent. BEIS will only process your personal data for this purpose with your opt-in consent, and a consent form will be provided to you. Note that you can withdraw consent at any time, and it will not impact the delivery of any works.

### **Who we will share your information with**

We may share your information with partner organisations, including:

- The Department for Business, Energy and Industrial Strategy (BEIS), its delivery partners and contractors, and their data processors Microsoft and Amazon Web Services
- Partner Local Authorities and Social Housing providers
- Verified Contractors/Installers for the project

We will not normally share your information with organisations other than our partner organisations without your consent, however, there may be certain circumstances where we would share without consent such as where we are required to do so by law, to safeguard public safety, and in risk of harm or emergency situations. Any information which is shared will only be shared on a need-to-know basis, with appropriate individuals. Only the minimum information for the purpose will be shared.

### **How long do we keep your records?**

Project specific personal data will be kept for a maximum period of 2 years following the close of the Scheme. Stroud District Council may choose to store anonymised data beyond this period for research and statistical purposes. Your personal data will be stored securely by Stroud District Council in line with our general retention information available at [stroud.gov.uk/privacynotice](http://stroud.gov.uk/privacynotice).

### **International transfers**

Data will only be processed within the UK and EEA.

### **Your rights**

You have a number of rights under UK GDPR, including the right to request your information and the right to request your information be erased or amended if incorrect.

To exercise any of your information rights related to this project such as requesting your records, changes, objecting to the processing, or withdrawing your consent please put your request in writing and provide a proof of identification to: The Carbon Reduction and Sustainability Officer – [asset.data@stroud.gov.uk](mailto:asset.data@stroud.gov.uk) or via any of our contact methods.

You may also contact BEIS' Data Protection Officer at the Department for Business, Energy and Industrial Strategy, 1 Victoria Street, London, SW1H 0ET, or via email, [dataprotection@beis.gov.uk](mailto:dataprotection@beis.gov.uk).

You also have a right to make a complaint about our handling of your personal data to the Information Commissioner's Office (ICO), an independent regulator. You can contact the ICO at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, or via email, [casework@ico.org.uk](mailto:casework@ico.org.uk). Any complaint to the ICO is without prejudice to your right to seek redress through the courts.

### **Further information**

If you have any questions or concerns about how your information will be used, please contact the Stroud District Council Data Protection Officer: [data.protection@stroud.gov.uk](mailto:data.protection@stroud.gov.uk)